



Office of Acquisition and Grants Management (OAGM)

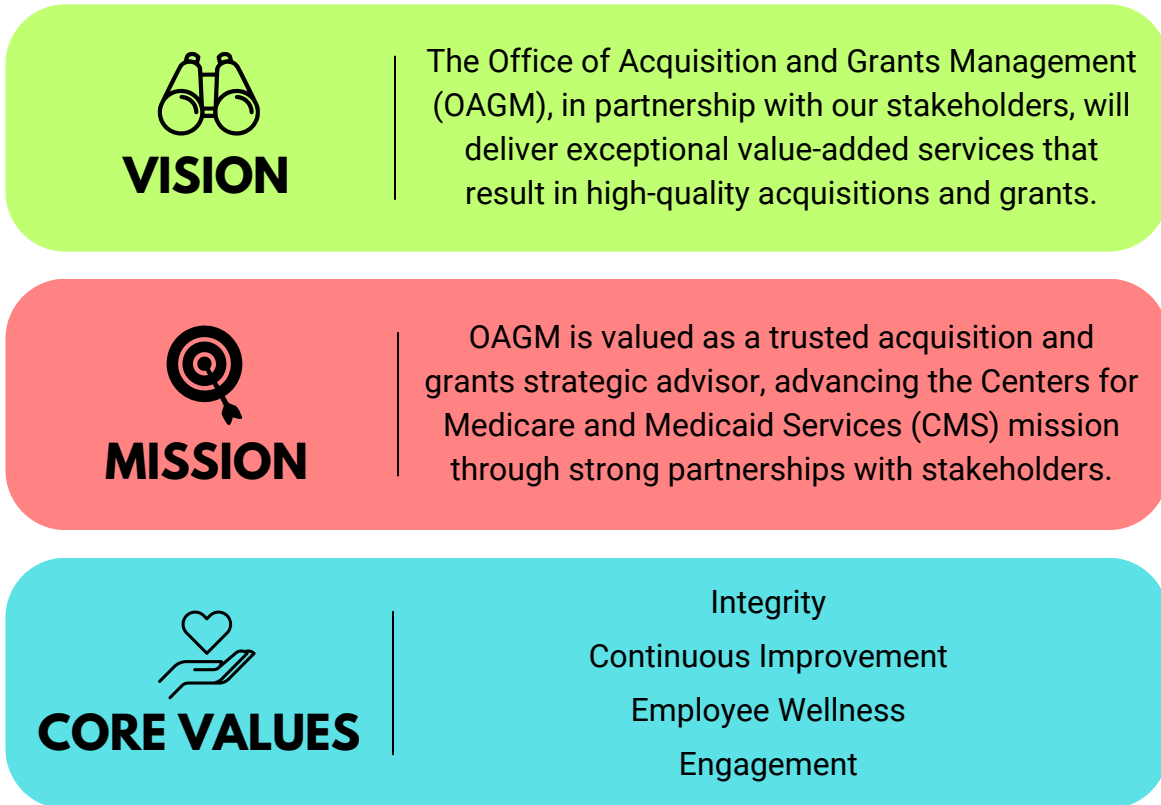
# STRATEGIC PLAN

Fiscal Year 2023-2024





**Figure 1: Strategic Plan Overview**



## WHO WE ARE

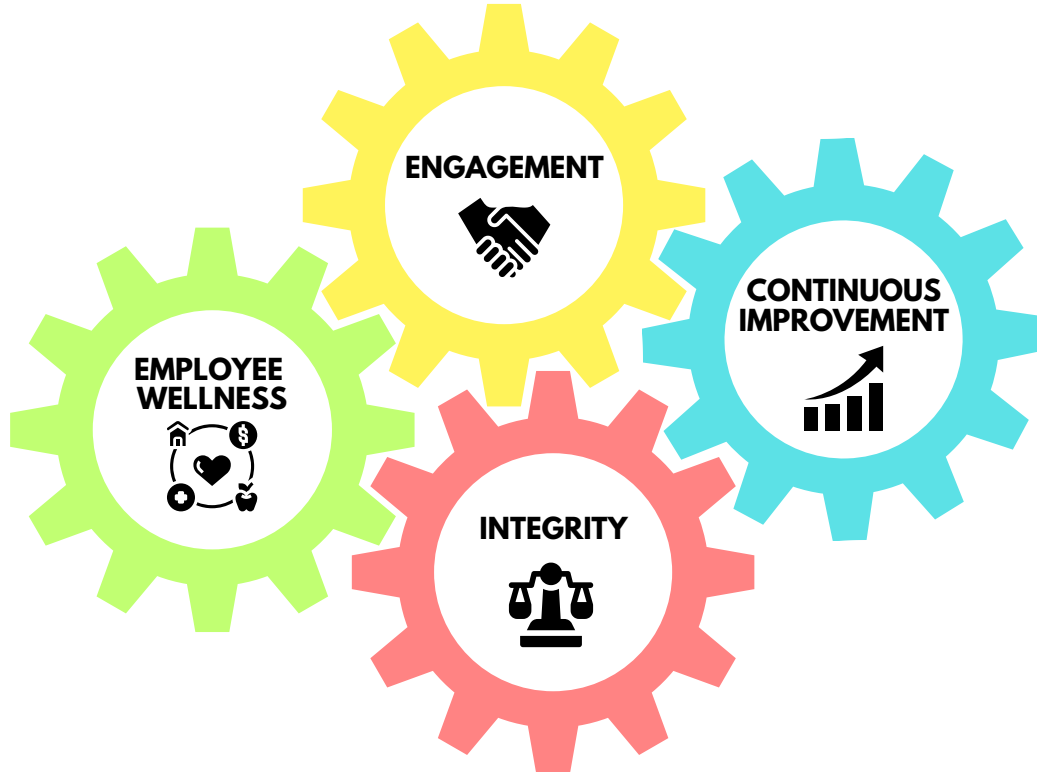
Each year, nearly 170 million Americans depend on the programs administered by the Centers for Medicare and Medicaid Services (CMS). The administration of these programs is made possible through the work of a dedicated and talented acquisition and grant workforce that negotiates, implements, and maintains preeminent contracts, interagency agreements, and grant partnerships between industry, academia, states, and other entities.

The Office of Acquisition and Grants Management (OAGM) is comprised of Contracting Officers, Contract Specialists, Grants Management Officers, Grants Management Specialists, Program Managers, Project Officers, Contracting Officer’s Representatives, and a myriad of other professional staff. Please refer to the [Current OAGM Organizational Chart](#) for additional information.

In addition to executing and administering thousands of contracts and grants amounting to billions of dollars annually, OAGM serves as a strategic liaison between internal program, finance, and information technology components and external partners (i.e., the contractor and grantee community). These partnerships are part of a large and complex acquisition and grants system. As a key component in this system, OAGM strives to operate with integrity, transparency, accountability, fairness, and efficiency, in order to deliver value for our nation’s taxpayers, optimize investments, and promote superior performance outcomes.

# CORE VALUES

Figure 2: Core Values



Emphasize employee well-being and invest time and resources in the personal and professional development of OAGM employees



## KEY CHARACTERISTICS

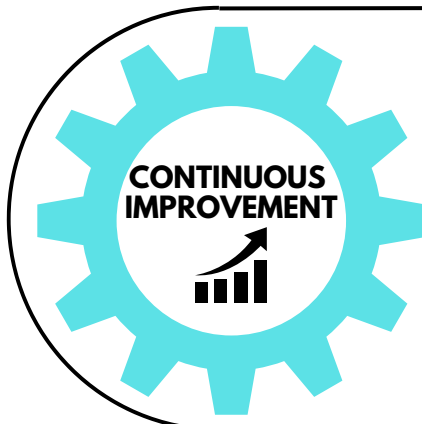
### MUTUAL RESPECT

Value the uniqueness in backgrounds, perspectives, interests, strengths, and knowledge of other employees and provide open communication and support for continuous personal and professional growth and development

### WORK/LIFE BALANCE

Provide employees with meaningful and engaging work, while also allowing the flexibility to undertake personal and family responsibilities

Individual and organizational growth and development through reflecting, learning, sharing information, promoting diversity of opinions, creative thinking, and exchanging constructive feedback to improve outcomes



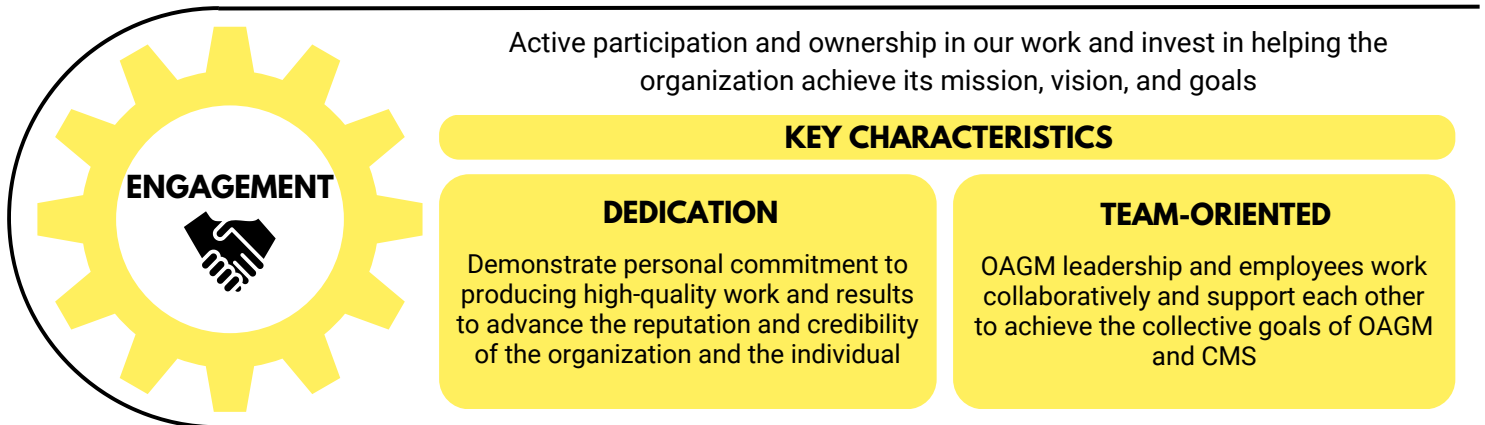
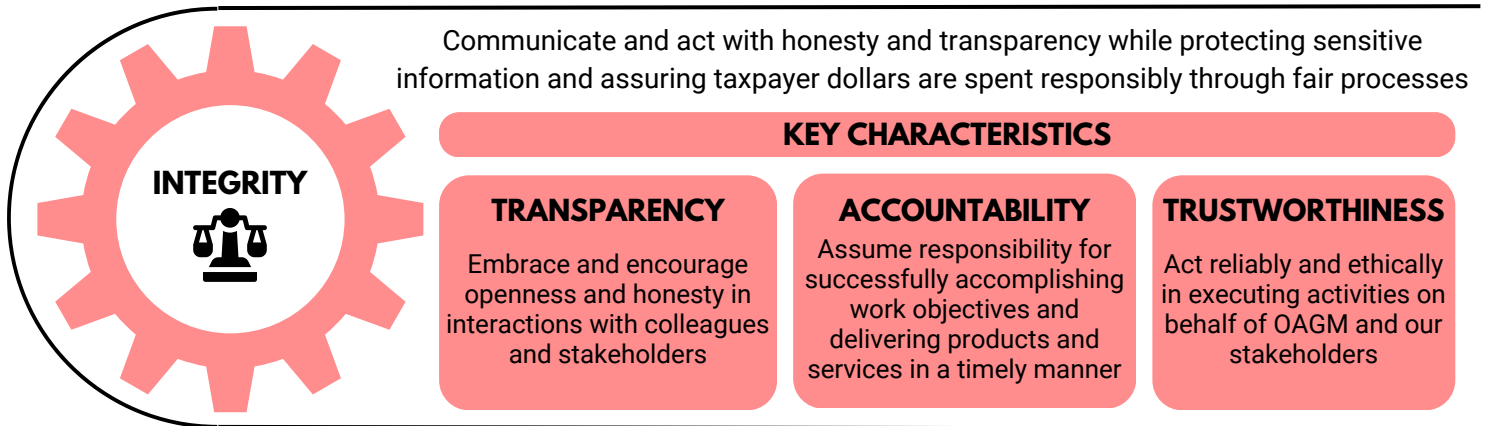
## KEY CHARACTERISTICS

### EFFECTIVE RISK MANAGEMENT

Propose ideas or take prudent risks that aim to add value and efficiency to advance the delivery of quality services to our stakeholders

### EMPOWERMENT

Take initiative and intentionally engage with others to improve processes or address problems by offering mutually acceptable and beneficial solutions



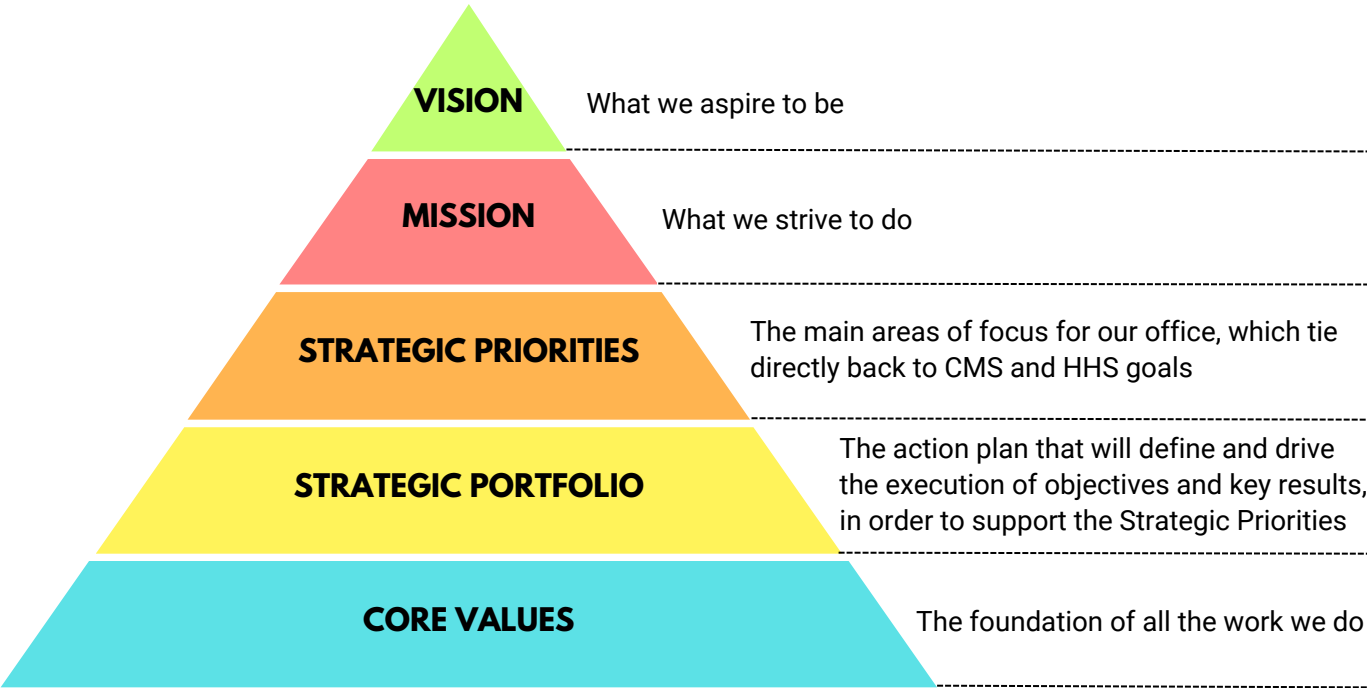
## OAGM STRATEGIC FRAMEWORK

This Strategic Plan forms the base of the OAGM Strategic Framework. While this Strategic Plan outlines our mission, vision, and core values, these concepts are further developed and put into action through the annual Strategic Priorities and Strategic Portfolio.

Each year, OAGM determines Strategic Priorities based on the United States Department of Health and Human Services (HHS) Strategic Goals, Senior Executive Service (SES) Critical Elements, CMS Pillars and Cross Cutting Initiatives, and CMS Enterprise Operations Guiding Principles. These Strategic Priorities help to shape our Strategic Portfolio, which drives and tracks progress towards achieving the aims within the Strategic Plan.

Information on the Strategic Priorities and Strategic Portfolio, including progress on these initiatives, will be shared across OAGM and reported up to the Office of the Administrator (OA).

**Figure 3: OAGM Strategic Framework**



We are proud of the work we have accomplished thus far and look forward to continued growth over the next two years, in pursuit of creating an exceptional experience and the best outcomes for everyone with whom we work and serve.

