

Centers for Medicare and Medicaid Services

Questions and Answers:

Home Health, Hospice and DME Open Door Forum

September 21, 2022

1. Question: This morning I received an email from CMS Post-Acute Care Quality Reporting Program that indicated there would be a quality measure rating threshold change with the October 2022 refresh, but it didn't indicate which post-acute care programs this affected. However, there was a link to a 2019 memorandum that referred to SNFs and LTAC. So, might anyone on this call be able to tell me for which post-acute care programs the rating threshold changes will be made or maybe you could tell me if those changes are not being made for home health or hospice please?
 - a. Answer: There are no changes for home health or hospice at this time.
 - i. Comment: Thank you. It would be fabulous if when we got those sorts of announcements, that it would say more than just post-acute care, but actually which part.
2. Question: My question is pertaining to the Oasis E training program that was held. And I was wondering when the video recording of that session is going to be released. I may have missed it if it was told so far.
 - a. Answer: You didn't miss it. The original training or live virtual workshop was held on the 13th and 14th of September. There's usually about a 30 to 45-day turnaround for the finalized items. So just be on the lookout on the Spotlight and Announcements page for that information.
 - i. Comment: Okay. I don't know if this will help speed up the process of it being released or not, but we found those very beneficial. I thought the whole platform was very easy to understand. And we would like to use that as part of our training. And with 100 days away from the implementation of Oasis E, you know, the clock is ticking. So, if that helps to speed it along, that would be great. Thank you.
3. Question: I am actually asking a question on DMEs and I was wondering if there are any details on date for like the release of LTDs or also if there are any plans to grandfather during PHE for testing, prior authorizations, paperwork, things like that for after the PHE has ended.
 - a. Answer: At least for prior authorization for like the orthotics and our current codes that are on the required list, there are - we have certain, you know, things set up for like the modifier usage for urgent need. And my group is only responsible for the prior authorization piece of DME. There are some other

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groups and other people who work with durable medical equipment. Prior authorization was paused from April-August 2022 due to the PHE but resumption of PA began August 3, 2020 regardless of the PHE.

4. Question: Can you please confirm HHAs will get a preview report, including the PPH or potentially preventable hospitalization measure next month in October 2022 and that the measure will be publicly reported still on Care Compare in October 2023?
 - a. Answer: I can confirm that. *(The Home Health potentially preventable hospitalization (PPH) measure will be added to the iQIES confidential feedback reports beginning in October 2022. The PPH QM will be **initially** publicly reported in October **2023** and preview reports in advance of that public reporting refresh will be available in July 2023).*
 - i. Question: And while we're on that if I may ask one additional question, can you confirm that the 60-day hospitalization and emergency department use or emergency care use without hospitalization measures will be removed from Care Compare at the same time that that PPH is added, so October 2023?
 1. Answer: I cannot confirm that. *(The ACH and ED Use QMs will not be removed from Care Compare in October 2023. Instead, these two QMs will be reported concurrently with the PPH QM until at least October 2024. It is still CMS's intention to replace the ACH and ED Use QMs with the PPH as soon as practicable.)* There have been several change requests in reference to that, but if you would be so kind as to send that specific question to the help desk, that would be greatly appreciated. That way they can get a definite answer back to you.
5. Question: This is about the provider enrollment change. I understand that the states will be split. Is there anywhere that we can go to see what part will be considered eastern and what part would be considered western. And also, will we still be doing enrollments for both of the enrollment groups on PECOS?
 - a. Answer: We are planning on publishing a map with that information on it. That will likely go up next week and that'll be on [cms.gov](https://www.cms.gov) on the, "Enroll as a DMEPOS Supplier," webpage. So, all that information will be on there. We are working on getting the contractors' websites up and running as well. So, they'll have further information on that. And to answer your second question, yes, you will still be using PECOS for online applications. The contractors will be set up in there so nothing is changing with that system.

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