

Massachusetts One Care Demonstration Summary of Changes to the Three-Way Contract

This contract was re-executed in its entirety for a January 1, 2022 effective date in order to:

- Extend the demonstration through December 31, 2023 (Demonstration Year 10) (*see 5.7.1*)
- Strengthen ‘Local Control’ levers to ensure One Care Plans’ expertise, communications, and member experience reflect One Care expectations and Massachusetts delivery system in the following areas:
 - Authorization of services (*see 2.9.4*)
 - Marketing, outreach, and enrollee communication materials (*see 2.14*)
 - Massachusetts-based staffing and resources (*see 5.3.19.4*)
 - Training requirements (*see 2.7.4*)
 - Network adequacy, access, and availability (*sees 2.8.1.1.1.4; 2.8.2.1.7; 2.9.2.11.1*)
- Incorporate several 2019 RFR policy updates for One Care Plans directly into the Contract including:
 - Clarifying combined scope of Medicare/Medicaid benefits (*see 2.4.2*)
 - Adding accessibility and accommodations compliance officer to key management position list (*see 5.3.19.1*)
 - Eligibility protections and redetermination assistance (*see 2.3.5*)
 - Assessment timelines (*see 2.6.1.1.1; 2.6.2.1*)
 - Personal Assistance Service Network (*see 2.8.8*)
- Specify CY 2023 financial terms
 - Increases savings percentage for calendar year 2023 (*see 4.3.4*)
 - Updates quality withhold amount and quality withhold measures (*see 4.4.5*)
 - Creates a coding intensity adjustment for plans that meet specific criteria (*see 4.3.5.1.1*)
- Clarify requirements around communication access and accessibility (*see 2.6.6.2.1.4*)
 - Explicitly requires One Care Plans provide enrollees access to their coordinator(s) using the enrollee’s communications preferences (i.e., email, text, phone, etc.) (*see 2.5.4.2*)
- Update definitions of Actual Non-Service Expenditures, Deemed Eligibility, and adds definition of Community Support Program for Individuals with Justice Involvement (CSP-JI) (*see 1.4; 1.35; 2.5.11*)
- Expand eligibility for cueing and monitoring benefit (*see 2.8.8.2.1.4*)
- Add option for deeming of members who lose Medicaid eligibility (*see 2.3.1.13*)
- Technical updates throughout